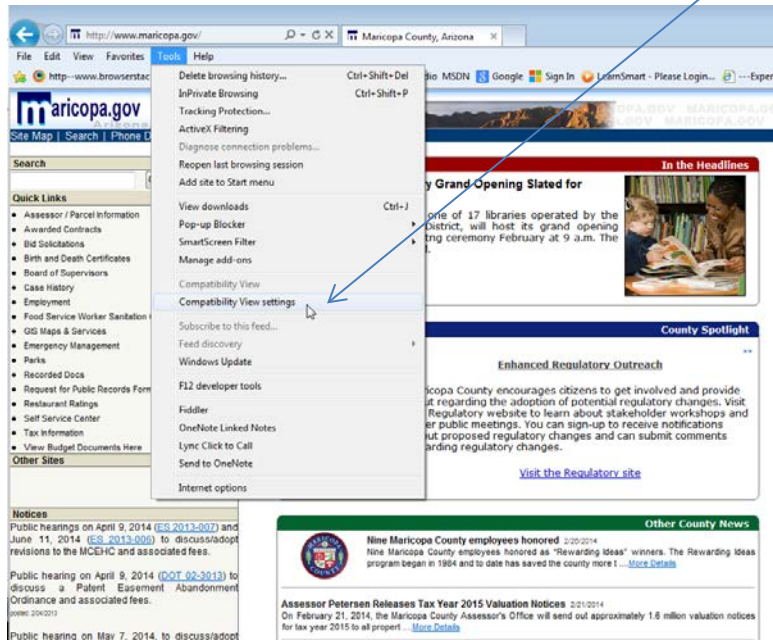# Compatibility Issues with Internet Explorer 11

Setting Compatibility mode in Internet Explorer 11.
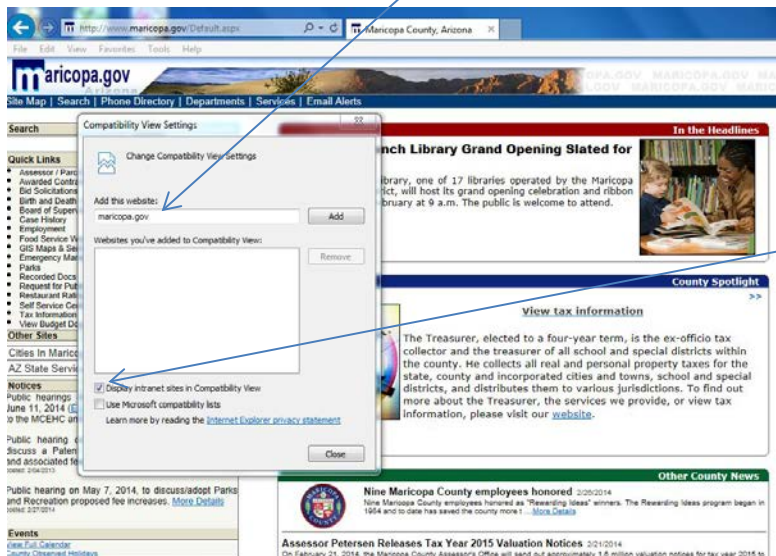
Step 1:

Locate the Tools menu item. When it opens, select the Compatibility View settings:

Step 2:

Set the URL. For Citizen user maricopa.gov and click Add. Close the tools.

Check this checkbox.

This is a recommended solution that may assist you if you are an IE 11 user.